Simple Classroom Solutions Wireless Slate

Elite Pro

User’s Manual
1.0 **Product Specification**

<table>
<thead>
<tr>
<th>SPECIFICATION</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Size</td>
<td>22 cm x 25 cm x 2.2 cm</td>
</tr>
<tr>
<td>Technology</td>
<td>Electro-Magnetic</td>
</tr>
<tr>
<td>Operating Area</td>
<td>6.0&quot; x 4.5&quot;</td>
</tr>
<tr>
<td>Power source</td>
<td>USB</td>
</tr>
<tr>
<td>Signal connectivity</td>
<td>2.4G and USB cable</td>
</tr>
<tr>
<td>Operating distance</td>
<td>30 ft</td>
</tr>
<tr>
<td>Resolution</td>
<td>2000 lpi</td>
</tr>
<tr>
<td>Response speed</td>
<td>12ms</td>
</tr>
<tr>
<td>Refreshing rate</td>
<td>100/sec</td>
</tr>
<tr>
<td>Pen Proximity</td>
<td>1.0 cm</td>
</tr>
<tr>
<td>Accuracy</td>
<td>0.1 mm</td>
</tr>
<tr>
<td>Pen</td>
<td>Wireless, Built-in laser pointer, Rechargeable AAA battery</td>
</tr>
<tr>
<td>Laser pointer</td>
<td>Red, &lt; 5 mV</td>
</tr>
<tr>
<td>Slate battery</td>
<td>Nokia BL-5C type, Rechargeable Li-ion, 900 mAh,</td>
</tr>
<tr>
<td>Pen battery</td>
<td>AAA Rechargeable NiMH, 600 mAh</td>
</tr>
<tr>
<td>Hub receiver</td>
<td>3 USB 2.0 ports with AC adaptor port</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>-5°C – 60°C</td>
</tr>
<tr>
<td>Operating Humidity</td>
<td>30 – 80%</td>
</tr>
<tr>
<td>Software</td>
<td>Virtual Keyboard, Annotation Tool</td>
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<tr>
<td>Product Weight</td>
<td>460 grams</td>
</tr>
<tr>
<td>Regulatory compliance</td>
<td>FCC, RoHs</td>
</tr>
<tr>
<td>Accessories</td>
<td>AC/DC adaptor 5V, 1A</td>
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<tr>
<td></td>
<td>USB cable 6 ft</td>
</tr>
<tr>
<td></td>
<td>AC/DC cable 6 ft</td>
</tr>
<tr>
<td></td>
<td>Hand strap 7&quot; elastic fabric with velcro</td>
</tr>
<tr>
<td></td>
<td>Pen tether 2 ft</td>
</tr>
</tbody>
</table>
2.0 Few Important Things to Know

- Minimize outdoor use. Rain and over exposure to heat will cause irreversible damage to the product.

- Keep away from water or fire (and other hazards)

- As all wireless communication device may encounter, SCS Slate may also be interfered by environmental EMI and interruption of About 2.4 GHz band (possible interference sources)

- Lithium-ion batteries will last for 500 charging cycles. Avoid over discharge, it will reduce the useful battery life.

- Do not replace the pen battery with a regular alkaline battery. The high alkaline battery voltage may cause irreversible damage to the pen.

- When you expect not to use SCS Slate for prolonged period of time such as summer vacation. You should remove the slate Li-ion battery to prevent it from over discharging.

3.0 Minimum System Requirements

- PC Computer or Mac
- Operating Systems: XP, Vista, Windows 7(32bits), OX 10.2.8 above
- System memory: 256 MB
- Hard drive memory: 100 MB
- USB 1.1
4.0 **Product Main Features**

- Digital writing slate for wireless multimedia presentation
- 2.4 GHz wireless technology for low interference
- Built-in PowerPoint Presenter buttons for quick access
- Patented On-Demand Virtual Keyboard
- 12 programmable Hot Keys
- Built-in LCD screen provides the Slate operating status at a glance.
- Receiver USB HUB equipped with three USB ports for extra connectivity. External power supply for high power demands
- Integrated pen charging cradle
- Rechargeable pen with three mouse function buttons and laser pointer
- Wired or wireless operation
- Ergonomic design with hand strap for extra user comfort
- 45 feet wireless operation range
- Auto hibernation mode to conserve battery energy
- Support 40 hours operation with one full battery charge
- Charged with USB cable or USB AC adaptor
5.0 Package Content

- Wireless Slate
- Quick Start Guide
- Digital Pen
- AAA Rechargeable Pen Battery
- USB Hub Receiver
- Lithium-Ion Slate Battery
- Software CD
- Hand Strap
- Mini USB Cable
- Pen Tether
- Refill Pen Tips
- Tweezer
- Laser Cap
- Matte Finish Overlay

Optional: The USB Dongle Receiver is available with the SCS Agile replacing the USB HUB receiver.
6.0 Use SCS Underlay or Create Your Own

You can replace the SCS virtual keyboard underlay with your own preferred insert using the provided template. The printed Keyboard provides visual aid to user if the On-Screen Virtual Keyboard is hidden.

1. Gently remove the plastics overlay from the slate.

2. Edit and print your customized underlay using provided template located in the Software CD.

3. Replace the SCS underlay with your own.

4. Place back the plastic overlay.

An optional matte finish overlay is included for your writing preference.

7.0 Hand Strap Installation

The SCS slate unique hand strap design provides extra support and helps improve comfort and reduce wrist stress.

1. Attach the supplied hand strap to the back of the SCS Slate using the metal loops, velcro side facing out.

2. Strap can be attached vertically or diagonally.

3. Adjust length for your maximum comfort.
8.0 Preparations

Before using the SCS Wireless Slate, both slate and pen batteries must be installed and charged. Slate and Hub Receiver also have to be connected (synced).

8.1 Charging the Slate and Pen

1. Remove the battery cover on the back of the SCS Slate and install the Li-ion slate battery.

   ![Remove battery cover]

   **Note:** Insert the Li-ion slate battery at an angle to latch the battery securely to the compartment.

2. Remove the battery cover on the SCS Pen and install the rechargeable AAA battery.

   ![Remove battery cover]

3. Connect the Mini USB Cable to the supplied USB AC Adapter, and then connect the other end to the SCS Slate.

   ![SCS Slate, Mini USB, USB AC Adapter]

4. Plug the USB AC Adapter into an electrical outlet, the battery icon should blink to indicate charging.
5. Dock the SCS Pen into the SCS Slate pen cradle. Pen icon should blink to indicate charging. Aligned the charging electrodes by pointing the pen tether clip straight outward to ensure proper electrode contact.

**Note:** Charge both batteries for at least 10 hours before first use.

### 8.2 Establish Wireless Connection

1. Connect USB HUB Receiver to computer with provided Mini-USB cable. The small connector (mini-USB) is to connect to the USB Receiver HUB.

2. Turn on the SCS Slate by pressing the Power Button until the blue LED turns on, it will blink while not in sync.

3. Press the Sync button on the USB HUB Receiver, the blue LED will blink.

4. While Receiver LED is blinking, press the Sync button on the back of the SCS Slate under the dongle cover to connect.

5. When connection made, both blue LEDs on the Slate and the Receiver will stop blinking and turn solid.

6. Once synced, The RF connectivity icon will appear on the SCS Slate’s LCD panel.

7. During wireless slate operation, the Pen Activity icon will appear on the LCD panel when the Pen is being used.
9.0 SCS Pen Features and Functions

9.1 Pen Button Functions

SCS wireless pen is not only a writing input device, it also functions like a computer mouse and laser pointer for the convenience of classroom presentation. Its rechargeable design allows the pen to be charged by the slate at any time.

- **Left Click** - pressing the pen tip to the slate is equivalent to a left click with your mouse.

- **Right Click** - pressing the lower toggle on the pen is equivalent to a right click with your mouse.

- **Double Click** - tapping the pen tip twice to the slate is equivalent to a double click with your mouse.

- **Scroll** - to scroll on a page, press and hold the upper toggle switch, then move the pen to scroll.

- **Pen Laser** - to use the laser pointer, press and hold the laser button on the pen. (Warning: Do not point the laser at eyes, serious injury may occur)
9.2 Pen Tether Installation

The included Pen tether can be installed to help eliminate misplacement and add extra protection to the SCS Pen.

1. Connect the tether to the SCS Slate via the hooks located at the top left and right corners.

2. Connect the other end to the SCS Pen clip.

9.3 Pen Tips Replacement

When a Pen Tip is worn from usage, it can be changed using the following steps:

1. Pull out the used Pen Tip with the provided Tweezers

2. Insert new Pen Tip into the Pen.

3. Press the New Tip firmly on a hard surface for 5 seconds till it is locked into the Pen.

9.4 Laser Cap Installation

A Laser Cap is provided to shield the laser beam if it is needed. Remove the Pen battery cover and use the supplied Laser Cap to cover the laser.
10.0 **SCS Slate Features and Functions**

10.1 **Slate Keys Mouse Mode**

By default, the Slate Keys are to provide an extra set of mouse button functions for users who may be inconvenient to use the pen mouse buttons.

**Left Button** - Pressing the left button on the slate is equivalent to a left click with your mouse.

**Right Button** - Pressing the right button on the slate is equivalent to a right click with your mouse.

**Up Button** - Pressing the Up Button is equivalent to the Up Arrow button on your keyboard.

**Down Button** - Pressing the Down Button is equivalent to the Down Arrow button on your keyboard.

10.2 **Slate Keys Alternative Power Point Mode**

**Note:** Driver must be installed prior to using this option, see section 12 for details.

Under Slate Keys Function select PPT Mode.

<table>
<thead>
<tr>
<th>Slate Keys Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mouse (↑ / ↓ / L / R)</td>
</tr>
</tbody>
</table>

**Left Button** - Pressing the left button on the Slate is equivalent to an ESC of keyboard.

**Right Button** - Pressing the right button once for “Black Screen”. Press again to go back “Play”.

**Up Button** – Pressing the Up Button on the Slate is equivalent to the Page Up button on your keyboard.

**Down Button** - Pressing the Down Button on the Slate is equivalent to the Page Down button on your keyboard.
10.3 **Slate LCD Panel**

SCS slate has a built in LCD panel to display useful information.

1. Power Indicator – The icon will appear when the power is turned on.

2. Wireless Connectivity Indicator – The icon will appear when communication between the slate and hub receiver is normal.

3. Pen Activity Indicator – The icon will appear when pen is detected.

4. Battery Indicator

   - Battery indicator is divided into 4 bars, each indicating 25% of power.
   - During charging, the Battery icon will flash to indicate charge in progress.
   - Solid Battery icon indicates the slate battery is fully charged.
   - Flashing outer Border on the Battery indicator signals a low power warning.
   - Flashing Pen icon indicates pen battery is charging.
   - Solid Pen icon indicates pen battery is fully charged.
10.4 *Slate LED Indicator*

The LED indicator located at the upper center of the slate is to provide another convenient option for users to see the power status and the connectivity. This LED also serves the purpose of warning for abnormal activities of the Slate. When the Slate encounters abnormal events, the LED indicator will blink continuously every half a second.

**Note:** When the Slate encounters abnormal events, the LED will flash and slate may not be able to power off. If this condition occurs, remove the slate battery and wait for 30 seconds. Re-install the battery to reboot the SCS Slate.

10.5 *USB Hub Receiver Features*

1. The USB Hub Receiver provides extra USB ports.

2. To ensure enough power for multiple high powered USB devices, such as external hard disk drive, connect the USB Power Cable to the HUB via the Power Connector.

3. Connect the other end of the USB Power Cable to the USB AC Adapter and plug it into an outlet.
11.0 Operating the SCS Slate

SCS Slate can be used with or without the driver. Without driver, SCS Slate and Pen will function like a computer mouse with the capability to write and draw like a regular pen. See 9.1 for detailed pen functions.

You can choose to use the SCS Slate native 4:3 ratio. It will automatically fit any other screen ratio. If exact slate to monitor screen match is desired, you will need to install the driver to select the desired screen ratio.

1. Pen Hovering

The pen needs to be operated within approximately 1 cm (1/8 inch) to the slate writing area to function properly.

When you move the pen on the Slate’s writing area without or lightly touching the slate surface, the cursor on your computer screen will move according to the pen movements.

Pressing the pen tip to the slate and write normally as you will write with a ball pen.
12.0 **SCS Software**

**Note:** Current version is for Windows users only.

Four applications are included in the SCS Software CD.

- SCS Virtual Keyboard
- SCS HotKeys
- SCS Slate Keys Function
- SCS Annotation Tool

12.1 **SCS Software Installation**

All applications will be installed simultaneously. Follow the simple steps below to install the driver.

1. **Connect the Hub Receiver to your computer prior to installing the SCS software driver.**

2. Insert the SCS Slate Software CD into the computer and follow onscreen prompts to complete installation. Restart the computer when prompted.

3. Once reboot is complete, the SCS Slate icon will appear in the windows system tray.

   If fail to connect, the Not Connected icon will appear.

12.2 **Customize Your Settings**

You can customize your SCS Slate as follows:

- Click on the SCS slate icon located in windows system tray to open the Configure Menu
- Virtual Keyboard Function: Enable or Disable keyboard driver

- Screen Keyboard Size: Small, Medium or Large.

- Keyboard Layout: US or UK

- Repeat Speed: Key stroke repeating Speed

- Slate Key Function: Mouse mode or PPT mode

- Screen Type: 4:3 or 16:9 or 16:10

### 12.3 Virtual Keyboard

Once driver installed, the SCS Slate Virtual Keyboard will always be available. To access the virtual keyboard at any time, move the pen tip to the bottom right corner (within 3 cm from the corner) of the SCS Slate writing area.

To hide the Virtual Keyboard, simply move the pen away from the keyboard area.
### 12.4 Slate Keys Settings

If the computer is shared by multiple users, each user may choose their own preferred settings. Please always verify the current SCS Slate configuration.

Click on the system tray icon and select “Configure” to bring up the Settings Page.

Under Slate Keys Function, you can select either Mouse Mode or PPT Mode. Or system will select Mouse Mode automatically.

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**PowerPoint (PPT) Mode:**

- **Left Button** - Pressing the left button on the Slate is equivalent to an ESC of keyboard.

- **Right Button** - Pressing the right button once for “Black Screen”. Press again to go back “Play”.

- **Up Button** – Pressing the Up Button on the Slate is equivalent to the Page Up button on your keyboard.

- **Down Button** - Pressing the Down Button on the Slate is equivalent to the Page Down button on your keyboard.
12.5 **HotKeys Usage**

12 HotKeys are provided for easy access to desired applications. Move the pen tip to the top of your computer screen, HotKey balloons will appear.

![Paint HotKey Balloon]

Simply tap your pen in the specific HotKey area to launch the associated program.

Although some keys are preset, all keys can be re-programmed by the user.

<table>
<thead>
<tr>
<th>K1</th>
<th>K2</th>
<th>K3</th>
<th>K4</th>
<th>K5</th>
<th>K6</th>
<th>K7</th>
<th>K8</th>
<th>K9</th>
<th>K10</th>
<th>K11</th>
<th>K12</th>
</tr>
</thead>
</table>

**Here are the preset HotKeys:**

- K1 = Note Pad
- K2 = Paint
- K3 = Calculator
- K4 = Internet Explorer
- K12 = Annotation Tool Bar

**To Program a Hotkey:**

1. Click on the system tray icon and select Hotkey Settings to bring up the HotKey Settings Page.
2. Left Click the HotKey you wish to reprogram under the Key Name column.

3. Click Browse to select the program you wish to hotkey.

4. Enter a Name in the Friendly Name field.

5. Press Update to store the changes.

6. Press OK to exit.

Then simply press the corresponding Hotkey on the SCS Slate with the SCS Pen to access.
13.0 **Annotation Tool**

13.1 **Running and Minimizing the Toolbar**

Once the software is installed, run the Annotation software to open the Annotation Tool bar. At the same time, a SCS-Annotation folder will be created on your desktop for saving your annotated screens.

You can hide the Tool bar by click on the minimizing symbol to hide at the lower right corner of the screen.

![Task Bar is Hidden](image)

Move the cursor over the blue strip to bring it back to the screen at any time.

![Task Bar is active](image)
13.2 **Annotation Toolbar Icons and Functions**

The Annotation Toolbar is a simple and intuitive software that provides powerful tools such as the extra Whiteboard and Blackboard features. You can annotate and remark on anything that is displayed on the screen and save all of it with a click of a button.

![Annotation Toolbar Icons and Functions](image)

- **Minimize** icon hides the Annotation Tool bar so that it does not interfere with onscreen display, simply mouse over the blue strip to maximize it again.

- **Black Board** and **White Board** icons open the independent Black Board and White Board functions. They provide extra work space for notes and annotations without disturbing the original screen. These works spaces are automatically saved so nothing is lost when you switch between the two.

- **Start** icon starts the **Annotation Mode** allowing users to freely comment on the current displayed screen. This icon also exits the Black Board and White Board modes to the original Screen. The system will automatically remember your comments even when you stop this function, your last comments will again appear in the current screen upon reactivation.
The **Stop** icon stops the **Annotation Mode**, bringing back normal mouse functions to your pen. This also hides your annotations and brings you back to the original screen if you are within in the Black Board or Whiteboard. Nothing is erased using this icon.

**Note:** Do not forget to tap the **Start** icon first before selecting the pen or eraser from the mouse mode.

Select the **Pencil** icon to comment or write, remarks and lines will be opaque.

Select the **Highlighter** icon to comment or write using transparent remarks and lines.

**Note:** Highlighter can only work on the original screens and not on the annotated scripts.

Clicking on the **Eraser** icon, you will be prompted with a choice to clear annotated contents in the buffer.

- If you choose "**Yes**": the current screen, the Black Board and White Board will be cleared of all notes and annotations.
- If you choose "**No**": you can begin to erase onscreen annotations using the eraser.

This section allows you to choose the desired pen tip **Thickness**.

This section allows you to choose the desired **Color** for your pencil or highlighter.
The **Save** icon allows you to capture any displayed screen along with all your remarks and annotations to the SCS-Annotation folder. A Camera image will appear to indicate the screen has been saved. This feature will only work when the **Annotation Mode** is active. The Black Board and White Board can also be captured using this method.

**Note**: The annotation tool bar is not captured as apart of the image. Files are saved to the desktop folder: SCS-Annotation a PNG image file.

**Note**: The annotation tool bar is not captured as apart of the image. Files are saved to the desktop folder: SCS-Annotation a PNG image file.

The **Exit Program** icon closes the Annotation Tool bar. You will be prompted with: Do you wish to save all contents?

- If you choose "**Yes**": the current screen, the Black Board and White Board will be saved to the desktop folder: SCS-Annotation. Provided there are annotations to save. Program then exists.

- If you choose "**No**": the program exists without saving and all annotations are cleared.
14.0 Battery Maintenance Guide

1. Lithium-ion batteries will sustain 500 charging cycles. Avoid over discharge, it will reduce the useful battery life.

2. Avoid over discharging, it will reduce the useful battery life. Leaving the rechargeable batteries at low or no power levels for prolonged period of time could cause irreversible damage and shorten its life expectancy.

3. Slate Li-ion rechargeable battery can be charged via either USB AC adaptor or USB cable.

4. Pen NiMH battery should be charged in the SCS Slate pen cradle.

5. Li-ion rechargeable batteries lasts approximately 500 recharging cycles. If the battery can no longer support more than 6 hours operation, a new battery may be required.

6. SCS Pen NiMH battery may last up to one year before replacement required.

7. If SCS Slate is not to be used for more than a month, remove the batteries and keep them in a cool place. This will help preserve the battery life.
15.0 Troubleshooting

1. Slate does not turn on

The SCS Slate could stop working due to internal and external reasons, such as self protection for power surge or prolonged RF interference.

- If this occurs, the SCS Slate may not turn on and you will need to reboot the system by removing all power supplies including The SCS Slate battery for 10 seconds, and then reconnect it back. Resynchronize wireless connection if necessary.

- Check if the Slate Li-ion battery is properly installed. Make sure the Li-ion slate battery is inserted at an angle to latch the battery securely to the compartment.

- If the Slate still does not power on, the battery could be low. Charge the Li-ion battery by connecting the USB or AC charger for a few hours and check again.

- After charging, if the Slate still does not power on, connect it to your PC using an USB cable, this should power on the Slate.
  - If it is working, a new Li-ion battery is required. If the SCS Slate is still within the warranty period, SCS will replace the battery free of charge. Please read the SCS Warranty Policy in the CD or on SCS website www.simpleclassroomsolutions.com. Or use any AAA rechargeable NiMH battery.

2. Plugging in the Receiver into the computer’s USB port, but the Receiver does not respond

If the LED light does not turn on at all, it means there is no communication between the Receiver and computer.

- Please switch to other ports to see if this condition still lasts.
- If it still not working, go to your computer’s human Interface Device (start/settings/control panel/system/hardware/device manager/human interface device). Look for an item with a yellow exclamation mark. If it is present, right click on the item and select uninstall. This removes the previous incompatible driver. Disconnect the SCS Receiver from the computer and reconnect for the new driver to be installed.
Normally, the LED light will turn on and after few seconds start to blink (the actual time will greatly depend on the speed of computer). If the light does not blink, it indicates the RF transceiver failed to start. If this happens, switch to other USB port to see if the problem goes away.

3. **USB Hub Receiver LED light turns off after plugging in a high power demand USB device**

This indicates that the USB Hub Receiver’s internal power supply is insufficient to support the USB device and an external power supply is needed.

- Remove all USB devices from the Hub Receiver
- Unplug the USB cable from either the computer or Hub Receiver
- Connect external USB AC power adaptor to Hub Receiver
- Reconnect USB cables and wait for LED to turn on
- Reconnect all desired USB devices

4. **Everything seems to be normal, but the pen cannot write**

Several possible situations could cause the Pen to stop working. Please check with the following steps.

- Check the pen battery by pressing the laser button and see if the laser pointer lights up. If not, battery could be low. Charge the battery by inserting the pen into the Slate charging cradle; make sure the Pen charging icon is visible in the Slate LCD to indicate charging. Wait a few hours and check again.
  - If the Pen charging icon does not appear after placing pen in the cradle, it indicates contact has not been made between the pen and the cradle’s charging electrodes. Try to re-align the pen or wiggle the pen slightly in the cradle until proper contact is achieved and the icon is present and blinking.

- If that does not work, remove the pen and clean the cradle contacts with a cloth to remove possible oil or dirt that may have caused the inadequate contact.

- If it is still not working, a new battery is required. If the SCS Slate is still within the warranty period, SCS will replace the battery free of charge. Please read the SCS Warranty Policy in the CD or on SCS website www.simpleclassroomsolutions.com. Or use any AAA rechargeable NiMH battery.

**WARNING:** Do not use non-rechargeable alkaline battery. Although it would appear to be functional, the high battery voltage
may cause irreversible damage to the SCS pen and may affect product warranty)

- If the pen battery is good, check if the antenna icon 📢 appears on the LCD display.
  - If not, re-sync the Slate with the Hub Receiver by pressing the sync button as described in section 8.2.
  - If the antenna icon is present and the Hub Receiver LED blinks while writing on the Slate, restart your computer to allow the computer to re-recognize the SCS Hub Receiver.

- If it still not working, go to your computer’s human Interface Device (start/settings/control panel/system/hardware/device manager/human interface device). Look for an item with a yellow exclamation mark. If it is present, right click on the item and select uninstall. This removes the previous incompatible driver. Disconnect the SCS Slate from the computer and reconnect for the new driver to be installed.

- If there is still no response, please contact SCS Customer Service at cs@simpleclassroomsolutions.com for assistance.

5. **Interference during writing**

Infrequent RF interference is not un-usual. This is typically induced by environmental RF noise. If problem persists, then
- Unplug the receiver and unplug The SCS Slate battery for 10 seconds before re-plugging back in
- Restart the PC and plug the receiver back in. This will re-boot the system and should clear the problems

6. **The SCS Slate key does not function as the default mouse functions.**

Check the Slate Key configuration. It may have been changed to PPT by other users. Start by clicking the SCS system tray icon and select Configure. Under the Slate Keys Function section, make sure the Mouse functions are selected.
16.0 FCC Note

The wireless Chalkboard and Chalkboard pen use radio frequencies to communicate with each other and the computer. The Chalkboard and Chalkboard pen are prone to environmental interferences, such as

- Wireless devices
- Cell phones
- Microwaves
- Power generators
- High-voltage power lines

In order to obtain optimal performance, you should operate the Chalkboard and Chalkboard pen in an environment that has minimal environmental interferences.

The Chalkboard complies with the limits for a Class B digital device pursuant to Part 15 of the FCC rules. These limits are designed to protect against harmful interference if the Chalkboard is installed in a residential setting.

The Chalkboard generates, uses, and radiates radio frequency energy. If you do not install and use the Chalkboard in accordance with the instructions then harmful interference to radio or television reception can occur. You can determine if the Chalkboard is interfering with radio or television reception by turning the Chalkboard off; if the radio or television interference stops then the Chalkboard may be causing the interference. (However, there is no guarantee the Chalkboard is causing the interference.) You can try to correct the interference by

- Reorienting or relocating the receiving antenna
- Increasing the distance between the Chalkboard and the receiver
- Ensuring the Chalkboard and receiver are plugged into outlets using different circuits.
- Consulting the radio or television dealer, or consulting an experienced radio/TV technician for help